



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.Com. DEGREE EXAMINATION – CORPORATE SECRETARYSHIP

FIFTH SEMESTER – NOVEMBER 2018

BC 5403 – HUMAN RESOURCE MANAGEMENT

Date: 30-10-2018
Time: 09:00-12:00

Dept. No.

Max. : 100 Marks

Section A

Answer ALL Questions

(10 x 2= 20 Marks)

1. Define HRM.
2. What do you mean by training?
3. Define Promotion.
4. Define E-HRM.
5. What do you mean by appraisal?
6. What is Personality test?
7. Define job description.
8. Define recruitment.
9. What do you mean by HRP?
10. Define Stress interview.

Section B

Answer any FOUR Questions

(4x10=40 Marks)

11. State the nature and scope of Human resource management.
12. What are the qualities of HR manager?
13. State the merits of training.
14. What are the stages involved in selection of an employee?
15. Explain the source of recruitment.
16. Briefly explain the merits of performance appraisal.
17. What are the steps involved in HRP?

Section C

Answer any TWO Questions

(2x20=40 Marks)

18. Briefly explain the methods of training.
19. Distinguish between personnel management and human resource management.
20. State the methods of performance appraisal.
21. Enumerate the types of interview.

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